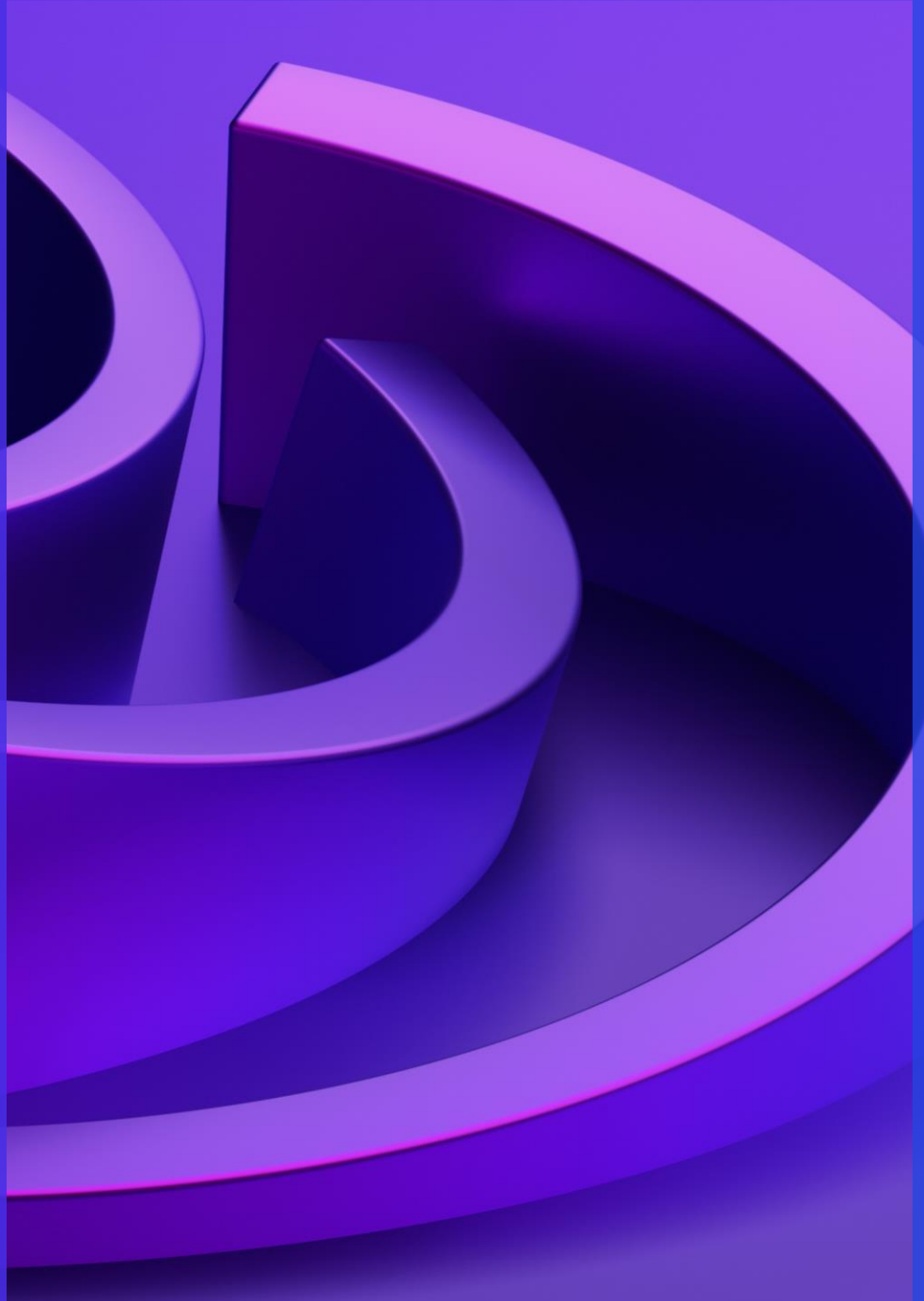




KPMG EthicsLine

Transforming your approach
to good corporate governance



The importance of a robust and effective whistleblowing framework

Fraud can happen at any time in any organisation, exposing the business to financial, reputational, operational and regulatory risks.

When employees fail to report fraud in the workplace, it is the business that pays.

Implementing a robust and effective whistleblowing framework is critical to enabling good governance, accountability and transparency in the workplace.

Key benefits of a robust and effective whistleblowing framework



Compliance risk management

Enables the business to take proactive steps to manage and respond to violations of laws and regulations



Curbs reputational and financial risks

Uncovers control weaknesses and failures that, if left unmonitored or unremedied, can damage business reputation and value



Honest and ethical culture

Promotes a transparent, sustainable and accountable workplace



Combats fraud

Signals zero tolerance for fraud and can serve as a deterrent



Champions risk management and good corporate governance

Implements a proactive approach to risk management and good corporate governance



Protection of whistleblowers

A supportive speak-up culture can attract talent and inspire trust and confidence in suppliers, customers and employees

A next-gen approach to whistleblowing

In an increasingly complex business landscape, good corporate governance should be a key focus for any company's strategy.

A key pillar in the environmental, social and governance framework, good governance reflects clear accountability structures and process controls that can impact management quality and stakeholder confidence.

Our whistleblowing platform, **KPMG EthicsLine**, empowers businesses to build robust governance practices. It aims to cut our carbon footprint by streamlining and centralising reporting processes, eliminating the use of paper, and reducing e-mail communications and the use of multiple IT systems.

The comprehensive and cost-effective end-to-end service uses advanced technology to meet your risk management needs, empowering your business to detect, monitor and manage misconduct and fraudulent activities, while helping to foster a safe, speak-up workplace culture.

How we can help

24/7 access to submitting and receiving reports in multiple languages



Two-way communication between whistleblower and business, protecting the former's anonymity



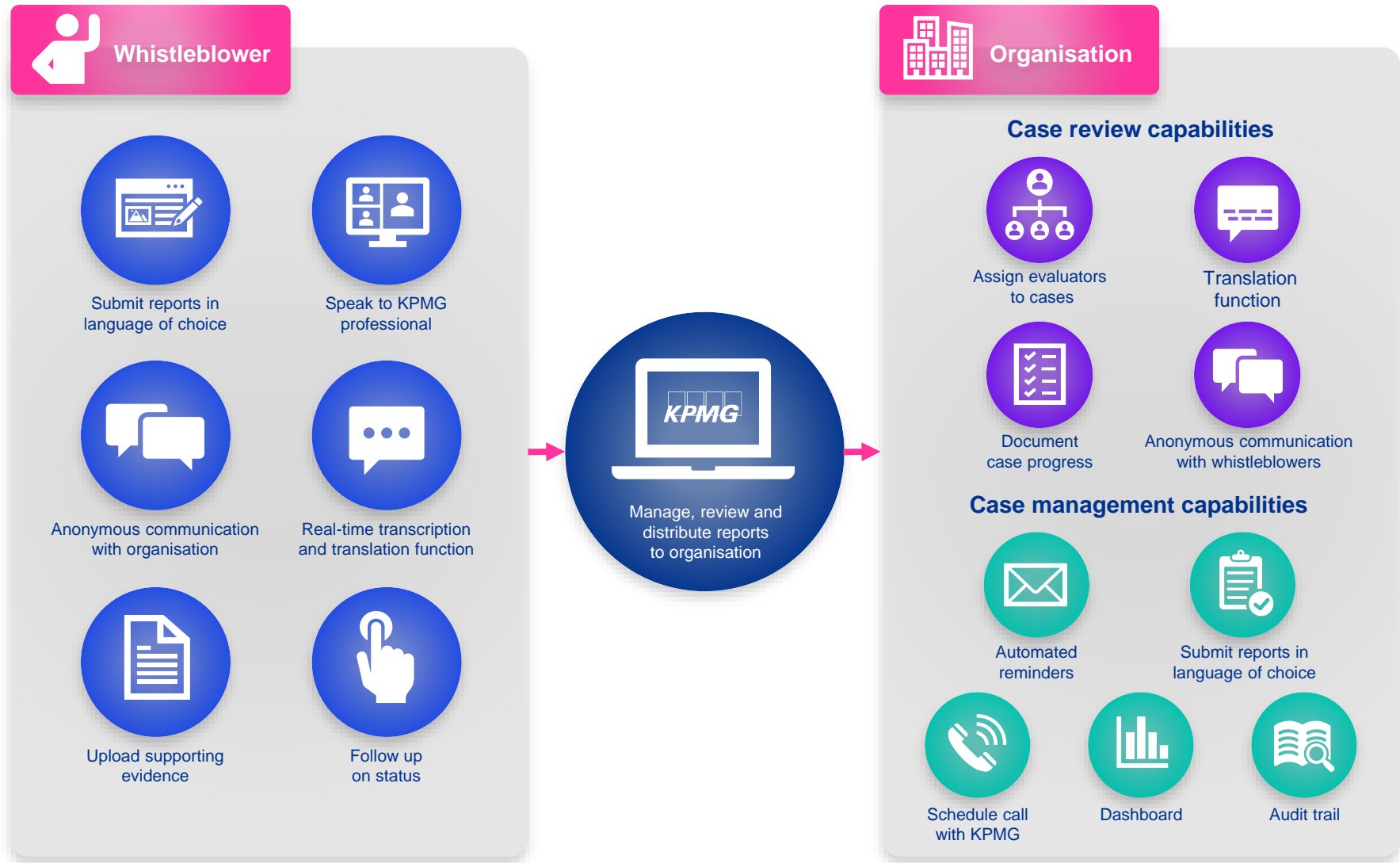
Customisable case management of whistleblower complaints



Free initial consultation with our Forensic specialists on lodged cases



Overview of KPMG EthicsLine



Key features of KPMG EthicsLine

Multilingual capabilities

Whistleblowers can submit reports in their language of choice via two routes: completing an online form or scheduling a call with KPMG professionals. Voice calls are transcribed in real-time.

Confidence and confidentiality

Whistleblowers will receive a unique report identification number to enable them to track their complaints. They can also set a password of their choice to follow up on the status of their complaints and provide further information.

End-to-end case management

KPMG EthicsLine provides comprehensive customisable support from managing and reviewing to distributing visuals for management reporting purposes.

Dashboard and case management capabilities

Centralised view of all lodged cases with an intuitive GUI (graphic user interface) displaying key case information (such as status, evaluator and priority level), allowing tracking of case progress by key stakeholders.

Secure data repository

Secure storage of sensitive and confidential information on Azure.



Automated reminders

An automated email notification will be sent to evaluators for:

- (i) cases left unassigned for a prolonged period; and
- (ii) assigned but unopened cases for a prolonged period.

Dial-in and chat feature with KPMG

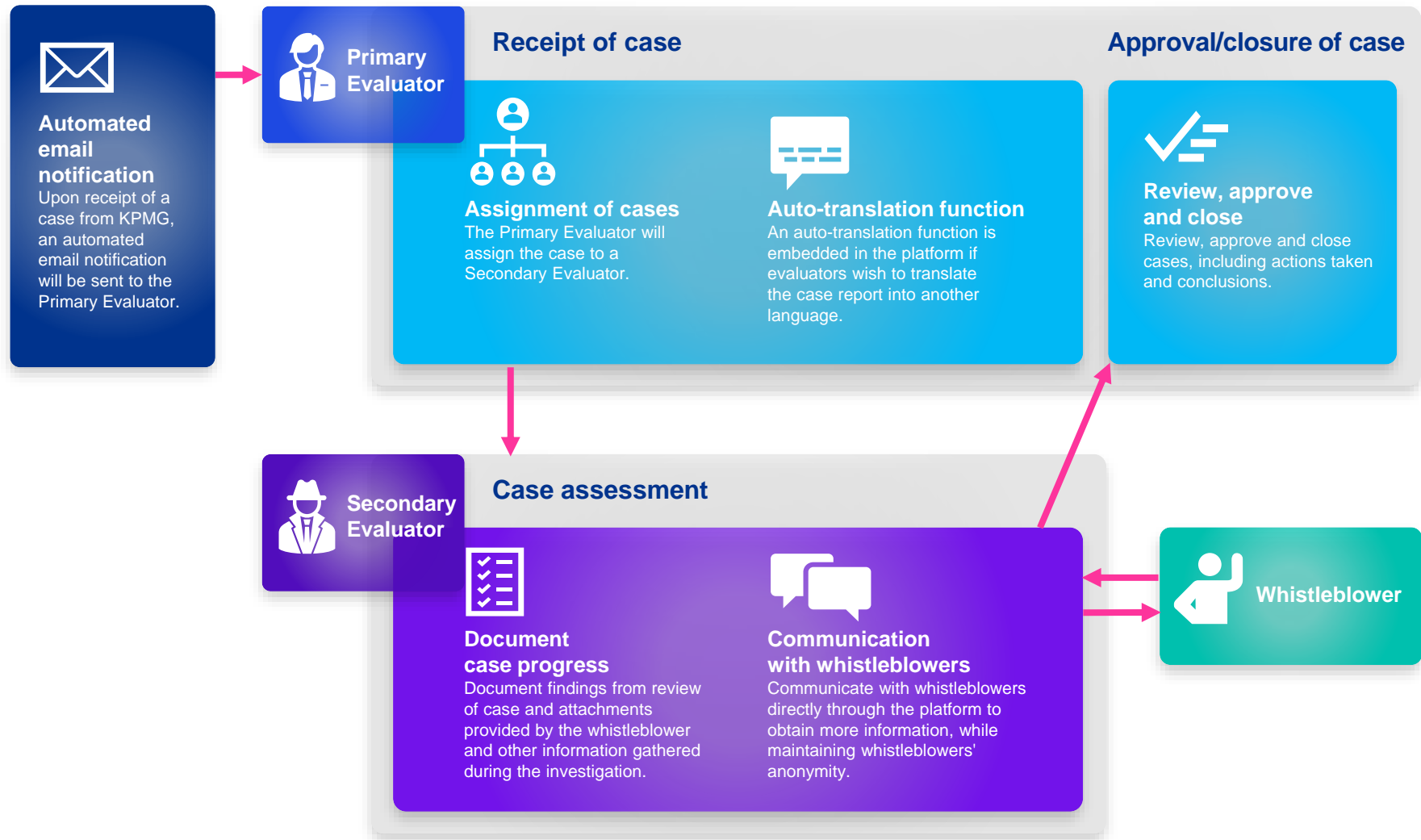
Free-of-charge consultation with our forensic investigation specialists in respect of lodged cases.

Audit trail function

Audit trail to facilitate implementation of internal controls and retrieval of key data points.

Case management

Track the journey of a whistleblower report through KPMG EthicsLine — from the point a report is lodged to case evaluation, review and closure.





Contact us

An effective whistleblowing framework can shape a sustainable, honest and ethical workplace.
Get in touch with our Forensic specialists for more information on how we can provide support and guidance on this journey.

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